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Version 3.8 Overview

- New Features
 - Payment Posting – Include additional CAR Codes when entering payments
- Enhancements
 - Claim Runs - Type column
 - Collection Export - Additional columns
 - EDI Payer ID lookup – New portal for Change Healthcare
- Bugs Fixed
 - Anesthesia Start/End are not adjusting for time zone (11432)
 - Service form prompts to save changes when non have been made (11134)
 - Claim Strategy #5 is not sending payer specific ID in loop 2010BB (11451)
 - Claim Strategy #6 is sending SSN instead of Payer Specific ID
 - EDI Encounters if breaking on some invalid HL7 messages
 - Print EOB is using an invalid date if there is no date on the Service line
 - Patient/Person registration allows spaces at the end of some entries
 - Changing the Billing Account on a new Encounter before saving leaves the original Billing Account on the Services
 - Adding Modifiers to an existing Encounter can cause the program to break
 - ERA processing fails to create PLB services in some situations

New Features

Payment Posting – Include additional CAR Codes when entering payments

You can now enter more than the standard Claim Adjustments while posting a new payment. Previously you were required to use the Payment Edit to add additional codes.

When posting a payment you will now see a + sign next to the payment line.

Payments & Adjustments

File

Save & Close Bill Next Payer Set Current Payer Advance Payer Refresh Insurance Coverage

Batch

ID: 843 Description: correction Created: 12/

Transaction Code: INSK

Transaction Sub Code:

Master Note:

Ins Plan: AET1

Payor Reference:

Amount: Remaining: 0.00

Account & Insurance Coverage

Patient: Jones, Jennifer

Billing Account: 83 CP10 BA-AUTC

ID	Plan Name	
AET1	Aetna1	Jones,

Payments

Pay 80% UCR Spend Down View Encounter View Ledger Notes Plan Profile Event

	DOS	HCPCS	Fee	Allowed	Con Adj	Amount	Deduct	Co-Ins	Co-Pay	IOPA	S
+	06/13/2011	81002	15.00	12.00	3.00	10.00					
			15.00	12.00	3.00	10.00	0.00	0.00	0.00	0.00	

When you click the sign, you will get a row below that payment line to enter additional adjustments.

Payments & Adjustments

Pay 80% UCR Spend Down View Encounter View Ledger Notes Plan Profile Event

	DOS	HCPCS	Fee	Allowed	Con Adj	Amount	Deduct	Co-Ins	Co-Pay	IOPA	S	Prev Bal	New Bal
+	06/13/2011	81002	15.00	12.00	3.00	10.00					I	50.79	37.79
			15.00	12.00	3.00	10.00	0.00	0.00	0.00	0.00		50.79	37.79

CAG	CAR	TX Code	Amount	Description
*	CO		0	

Enter the CAG and CAR code or use the dropdown to select one and then enter the Amount. If the CAR code has been configured with a TX Code in the CAR Codes table, you will see that TX code in the TX Code column. The TX Code associated with the CAR can only be altered on the CAR Code table, you are not able to add, remove or change the TX Code here. Likewise, the Description is set by the national CAR Code reference and is here for reference and cannot be altered.

Payments & Adjustments

Pay 80% UCR Spend Down View Encounter View Ledger Notes

DOS	HCPCS	Fee	Allowed	Con Adj	Amount	Deduct	Co-Ins	Co-Pay	IOPA	S	Pr
06/13/2011	81002	15.00	12.00	3.00	10.00					I	
CAG	CAR	TX Code	Amount	Description							
* CO	102		2.00	Major Medical Adjustment.							
		15.00	12.00	3.00	10.00	0.00	0.00	0.00	0.00	0.00	

If you wish to enter additional codes, press enter and you will be taken to the CAG column of a new row.

Payments & Adjustments

Pay 80% UCR Spend Down View Encounter View Ledger Notes

DOS	HCPCS	Fee	Allowed	Con Adj	Amount	Deduct	Co-Ins	Co-Pay	IOPA	S	Prev Bal
06/13/2011	81002	15.00	12.00	3.00	10.00					I	50.79
CAG	CAR	TX Code	Amount	Description							
CO	102		2.00	Major Medical Adjustment.							
* CO			0.00								
		15.00	12.00	3.00	10.00	0.00	0.00	0.00	0.00	0.00	50.79

When you have completed entering your adjustments you can click on another payment line to continue posting. A line with only the CAG code will remain below your last entry. That empty line will be removed when the program saves the payment and will not appear on ledgers or edit screens.

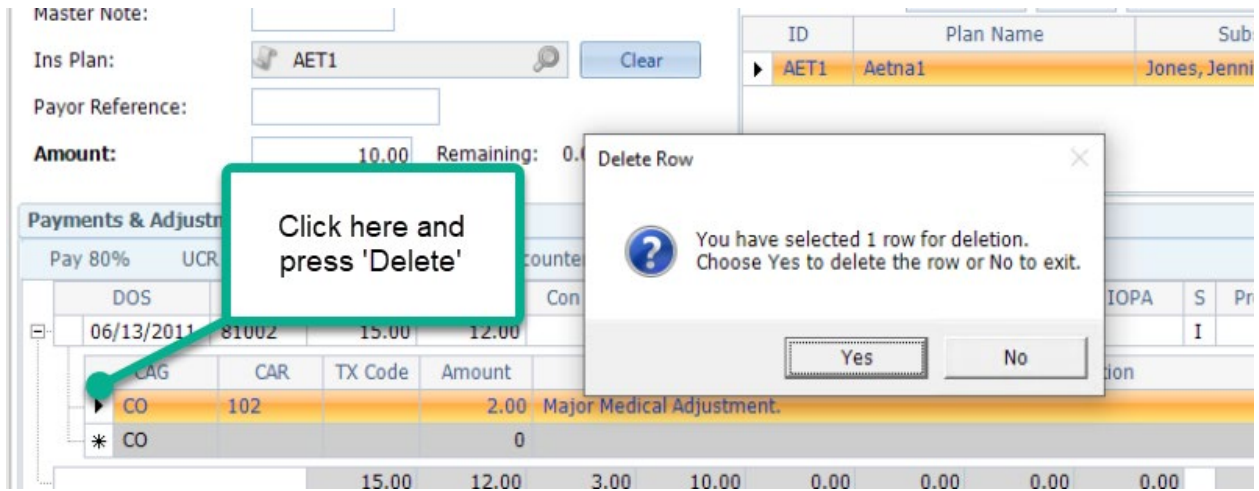
Payments & Adjustments

Pay 80% UCR Spend Down View Encounter View Ledger Notes

DOS	HCPCS	Fee	IOPA	S	Prev Bal	New Bal	Note				
06/13/2011	81002	15.00		I	50.79	37.79					
CAG	CAR	TX Code	Amount	Description							
CO	102		2.00	Major Medical Adjustment.							
* CO			0								
		15.00	12.00	3.00	10.00	0.00	0.00	0.00	0.00	50.79	37.79

This line will not be saved.

If you need to delete a row you have entered, click on the box to the left of the CAG code and press 'Delete'. You will be prompted to confirm the deletion and clicking 'Yes' will delete the entry.



You cannot create rows with CAR codes for Contractual Adjustment (45), Deductible (1), Coinsurance (2) or Co-Payment (4). These amounts must be entered into the correct cells on the payment line and you will receive an error if you attempt to use these codes.

Enhancements

Claim Runs - Type column

The Claim Runs display has been updated to eliminate the Type column unless the ASC option is enabled. The Type column distinguishes between professional and institutional claims and is not needed unless ASC is active.

Collection Export - Additional columns

New columns have been added to the Collection Export file format.


- Facility (Practice Site if the Encounter does not have a Facility)
- Last Statement Date
- Primary Insurance Plan Name


EDI Payer ID lookup – New portal for Change Healthcare


Change Healthcare as a new tool to locate Payer Ids. We have incorporated a link to the new tool on the Insurance Plans form.

Clicking the Globe icon on EDI Payer ID, Inst EDI Payer ID, or EDI Elig ID, will take you to the new lookup tool.

EDI

EDI Receiver: EDI Payer ID:  EDI COB:

Inst EDI Payer ID: 

Manual COB Posting: Send Member Numbers on EDI: EDI Elig ID: 

Optum PAYER FINDER

Optum - Payers 39580

Enter payer name or alternative payer name

Advanced Search

Download Legend Export

Payer ID	Payer Name	Alternative Payer Name	Plan Type	States	Service Name	Line Of Business	Service Notes
26300	1-888-OHIOCOMP		WORK COMP	OH	Claims	Medical	
13162	1199SEIU Family of Funds		COMMERCIAL	NJ,NY	Claim Status	Hospital	
13162	1199SEIU Family of Funds		COMMERCIAL	NJ,NY	Eligibility	Hospital	
13162	1199SEIU Family of Funds		COMMERCIAL	NJ,NY	Remittance (FDA)	Hospital	

Bugs Fixed

- Anesthesia Start/End are not adjusting for time zone (11432)
 - Start and End times will now display the original value entered in all time zones.
- Service form prompts to save changes when non have been made (11134)
 - The Service form will exit without a prompt if nothing has been changed.
- Claim Strategy #5 is not sending payer specific ID in loop 2010BB (11451)
 - If Strategy #5 is active on the Insurance Plan and the Practice has a plan specific ID it will be sent in the 2010BB loop.
- Claim Strategy #6 is sending SSN instead of Payer Specific ID
 - If Strategy #6 is active and the Provider has a plan specific ID it will be sent in the 2320B loop.
- EDI Encounters are breaking on some invalid HL7 messages (11483)
 - EDI Encounter HL7 DFT parsing will now handle missing DOS on a service line and will verify we have received a PV1 segment before trying to extract PV1 elements.
- Print EOB is using an invalid date if there is no date on the Service line (11492)
 - If the 837 SVC loop is missing a DOS the EOB view/print will use the claim level DOS.
- Patient/Person registration allows spaces at the end of some entries (11565)
 - Trailing spaces were breaking some name matching tests. We will not automatically remove trailing spaces from name fields on save.
- Changing the Billing Account on a new Encounter before saving leaves the original Billing Account on the Services (11516)
 - Changing the Billing Account at any time will now properly update the Encounter and Encounter Service Billing Account fields.
- Adding Modifiers to an existing Encounter can cause the program to break (11061)
 - Adding and removing modifiers on existing Encounters works as expected.
- ERA processing fails to create PLB services in some situations (11639)
 - PLB services will again be created to post PLB amount from the ERA.